

# STRATEGIC PLANNING FOR URBAN INDIAN HEALTH PROGRAMS

*PROJECT UPDATE*

INDIAN HEALTH SERVICE  
DEPARTMENT OF HEALTH AND HUMAN  
SERVICES

September 7, 2016



# Preliminary Strategic Challenges



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- ❖ We conferred with the urban programs and interviewed a large and diverse constituency, including:
  - ◆ Office of Urban Indian Health Programs (OUIHP)
  - ◆ IHS Area Urban Coordinators
  - ◆ Urban Indian Health Programs (UIHP) and NIAAA Programs
  - ◆ Urban Indian Organizations
  - ◆ Urban Indian Health Institute
  - ◆ Funding and regulatory agencies – Substance Abuse and Mental Health Services Administration (SAMHSA), Health Resources and Services Administration (HRSA), Centers for Medicare and Medicaid Services (CMS), state agencies, others
  - ◆ Patients and clients of UIHP services
  - ◆ National and regional non-profit organizations, such as the National Council of Urban Indian Health (NCUIH) and the California Council of Urban Indian Health (CCUIH)
  - ◆ Congress
  - ◆ Relevant IHS and HHS offices and advisory committees
  - ◆ Urban Indian health and other public health experts
  - ◆ NIHB and NCAI

# Preliminary Strategic Issues

## *Methodology for Selection*



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- ❖ In our confer and interviews we heard about program challenges. We identified a set of strategic issues that are being considered as the basis for goals and strategies in the 5-year plan.
- ❖ Important things to consider:
  1. We will be working with OUIHP to determine what can be achieved in the next five years and the priorities;
  2. There are a number of issues that need to be addressed but are not within the control of OUIHP or the programs, e.g. IHS leadership;
  3. This does not identify roles – most actions will necessitate OUIHP, UIHP and others to engage.

**The take away - We want to create a plan that identifies actions that are doable and will address your highest priority challenges.**

# Preliminary Strategic Issues



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- ❖ Increasing/diversifying revenue base
  - A key issue for urban programs seeking to expand or sustain current levels of care
- ❖ Attracting and retaining staff (medical and administrative)
- ❖ Advocacy for urban programs
  - Increasing attention and understanding with IHS, HHS, OMB, Congress, insurers, States, Tribes
- ❖ Parity in the treatment of urban programs
  - 100% FMAP, Tort Protection, IHS/VA MOA, others
- ❖ Facilities – authorized in the IHClA
- ❖ Technical assistance, training and sharing best practices
  - Billing, accreditation, grants applications

# Preliminary Strategic Issues



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There are issues relate more closely to the capacity of OUIHP to enable urban programs:

- ❖ Implementing the transfer of former NIAAA programs to OUIHP for administration under Title V
- ❖ RPMS and UDS data reporting
- ❖ Annual on-site reviews of urban programs
- ❖ Transparency in fund allocations
- ❖ Policy and data analysis
- ❖ OUIHP staff capacity

# Preliminary Strategic Issues



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- ❖ Our ask of you – please give us your input on the strategic issues.
- ❖ Confer Webinar (details to be provided) on September 27, 2:00 – 4:00 pm.
- ❖ Feedback today or contact us:
  - If we have not talked with you yet, please email or call us back to schedule
  - You can **write us** via email at [UIOconfer@napawash.org](mailto:UIOconfer@napawash.org)
  - Website at: <http://www.napawash.org/programs/indian-health-service-resources.html>
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