



New Fellow Spotlight

Angela (Nikki) Clowers

Nikki is the Managing Director of the Health Care team. The team leads GAO's efforts in supporting Congressional oversight of the federal agencies and programs that tangibly affect the lives of all Americans through providing analyses, recommendations, and policy options to Congress and the Executive Branch. The Health Care team examines Medicare, Medicaid, Children's Health Insurance Program, Department of Defense, Department of Veterans Affairs, Indian Health Service, Public Health, and Private Market issues.

Previously, Nikki was a Director in GAO's Financial Markets and Community Investment team and was responsible for leading a portfolio of work on banking and securities issues, including oversight of the government's investments through the Troubled Asset Relief Program. As a Director, she was also responsible for co-leading GAO's reports on duplication, fragmentation, and overlap across the government. Nikki joined GAO in 1998.

Nikki holds a Master of Public Administration from the University of Georgia and a Bachelor of Arts in political science from Virginia Polytechnic Institute and State University. She was the recipient of the Arthur S. Flemming Award for outstanding public service in 2009.

What inspires you during these challenging times?

I've been inspired by my colleagues. We all are facing various challenges during these times, yet they continue to show up and work hard for the American public. I feel fortunate to work with such dedicated, professional, and talented public servants. And I've seen this dedication among other federal workers across government as they work to address COVID-19. I find that inspiring.

What do you enjoy most about the work you do?

I enjoy working with my colleagues to make government work better for the American taxpayer. I believe in GAO's mission—to improve the performance and accountability of the federal government. In fulfilling this mission, we work on the most pressing public policies and programs, and we use a range of analytical tools to provide policy makers with objective, fact based information and analyses. It is a great fit for my skill set, experience, and interests.

Who or what inspired you to work in public service?

I knew I wanted to be a public servant since my 8th grade civics class. In that class, I realized the important role government played in people's lives and wellbeing. I was inspired to pursue a career that allowed me to serve in that capacity.

What advice can you give to folks beginning careers in public service?

To know that your work makes a difference. Like any career, public service has challenges and its ups and downs. But a career in public service allows you to make positive change in your communities—which is both personally and professionally rewarding.